|  | Commercial SSPs  |   |                    |     |  |
|--|--|---|--------------------|-----|--|
| Service Offering   | BearingPoint   | CGI   | Deloitte           | DSG | Oracle   |
| Technology Hosting and Administration  |  |   |                    |     |  |
| IT Infrastructure Software Supported   |  |   |                    |     |  |
| Operating system(s)  | Linux, Mainframe, UNIX,<br>NT                          | Microsoft, Unix, Linux  | All                |     | Linux, UNIX  |
| Database management system(s)  | Informix, Oracle, Sybase,<br>IMS, SQL, etc             | Oracle, SQL   | All                |     | Oracle   |
| Middleware software  | Websphere, TIBCO,<br>WebMethods, BEA Web<br>Logic, etc | WebLogic, Tuxedo  | All                |     | Oracle   |
| IT Hosting   |  |   |                    |     |  |
| Hardware   |  |   |                    |     |  |
| Hardware procurement   | X  | x   | x                  |     | Oracle On Demand   |
| Hardware installation (and testing)  | x  | x   | x                  |     | Oracle On Demand   |
| Hardware upgrades (and testing)  | x  | ×   | X                  |     | Oracle On Demand   |
| Power backup redundancy Network  | Х  | х   | х                  |     | Oracle On Demand   |
| Network management (within center)   | x  | ×   | х                  |     | Oracle On Demand   |
| Network monitoring (within center)   | x  | x   | Х                  |     | Oracle On Demand   |
| Network redundancy   | x  | x   | Х                  |     | Oracle On Demand   |
| Continuity Planning  | <u>'</u>   | '   | l                  | ·   | ,  |
| Full system backups and restores   | x  | ×   | x                  |     | Oracle On Demand   |
| Mirrored site  | thru business partners                                 | Х   | multiple           |     | Oracle On Demand - Co  |
|  |  |   |                    |     | Springs  |
| Site Disaster Recovery Plan (DRP) and Continuity of Operations Plan (COOP)                       | х  | Х   | Х                  |     | Oracle On Demand   |
| Site DRP and COOP testing  | X  | X   |                    |     | Oracle On Demand   |
| IT Administration Services   |  |   |                    | 1   |  |
| Infrastructure Software Management (i.e. operating system, communications, database, middleware) |  |   |                    |     |  |
| (usually included in IT Hosting)   |  |   |                    |     |  |
| Infrastructure software setup, configuration (and testing)                                       | х  | X   | x                  |     | Oracle On Demand   |
| Infrastructure software patch installations (and testing)  | X  | X   | X                  |     | Oracle On Demand   |
| Infrastructure software maintenance (upgrades) (and testing)                                     | X  | X   | X                  |     | Oracle On Demand   |
| Server and Database Administration   | •  |   |                    |     |  |
| Server administration and performance tuning   | Х  | X   | X                  |     | Oracle On Demand   |
| Administration of separate environments for testing, training, development                       | X  | X   | X                  |     | Oracle On Demand   |
| Job Scheduling (non-application-specific)  | X  | X   | X                  |     | Oracle On Demand   |
| Database administration and performance tuning   | X  | X   | X                  |     | Oracle On Demand   |
| Data replication   | X  | X   | X                  |     | Oracle On Demand   |
| Database backups   | x  | Nightly incremental,<br>weekly full or as required<br>for alternate RPO | customer-dependent |     | Oracle On Demand -<br>daily to disk, weekly to<br>tape, total system<br>backup |
| Continuity Planning  | <u></u>  | ·   | <u></u>            | ·   |  |
| DRP and COOP plan for IT infrastructure administration   | х  | x   | х                  |     | Oracle On Demand   |
| DRP and COOP testing for IT infrastructure administration  | X  | X   | X                  |     | Oracle On Demand   |
| IT Security Services   |  |   | <u> </u>           |     | 5.555 5.1 50mand   |
| Setup and maintenance of network security software (often included as part of IT Hosting)        | X  | X   | X                  |     | Oracle On Demand   |
| Setup and maintenance of network security software (often included as part of IT Hosting)        | X  | X   | X                  |     | Oracle On Demand   |
| Setup and maintenance of database security software (often included as part of IT Hosting)       | X  | X   | X                  |     | Oracle On Demand   |
| Security monitoring of network   | X  | X   | X                  |     | Oracle On Demand   |
| Security monitoring of network  Security monitoring of server/operating system                   | X  | X   | X                  |     | Oracle On Demand   |
| Security monitoring of database  | X  | X   | X                  |     | Oracle On Demand   |
| Intrusion detection and response   | X  | X   | X                  |     | Oracle On Demand   |
| Computer security training as required by FISMA  | X  | X   | X                  |     | Oracle On Demand   |
| Security control audits  | X  | X   | X                  |     | Oracle On Demand   |
| Systems certification and assessments  | X  | X   | X                  |     | Oracle Off Deffialia   |
| Systems certification and assessments  | X  | X   | X                  | 1   |  |

| service Offering Security Administration  Network User IDs and password resets  Server User IDs and password resets  Serve |  | (Please contact 55P for C | icialis) | Commercial SSPs         |                       |                       |
|--|--|---------------------------|----------|-------------------------|-----------------------|-----------------------|
| Security Administration   Network User IDs and password resets   X   | Counting Official                                      | Pageine Paint             | 001      |                         | DCC                   | Overele               |
| Network User (De and password resets   |  | BearingPoint              | CGI      | Deloitte                | DSG                   | Oracie                |
| Server User IDa and password resets  X X X X Conditionable Services of fering of configurable Services of fering of the services of the servic |  |                           |          |                         |                       | Overela On Demand     |
| Server User IDs and password resets  X X X X X Oracle On Demand-Configurable Services  Database User IDs and password resets  Database User IDs and password resets  X X X X X X X X X X X X X X X X X X X   | Network Oser IDs and password resets                   | X                         | X        | X                       |                       |                       |
| Server User IDs and password resets  X X X X X A Conclude Services Database User IDs and password resets  X X X X X A Conspirate Services  Ter 1 Support  X X X X X X A Conspirate Services  Ter 1 Support  X X X X X A Conspirate Services  Ter 2 Support  X X X X X A Conspirate Services  Ter 3 Support  X X X X X A Conspirate Services  Ter 3 Support  X X X X X A Conspirate Services  Ter 3 Support  X X X X X A Conspirate Services  Ter 3 Support  X X X X X A Conspirate Services  Ter 3 Support  X X X X X A Conspirate Services  Ter 3 Support  X X X X A Conspirate Services  Ter 3 Support  Ter 2 Support  X X X X A Conspirate Service  Ter 3 Support  X X X X A Conspirate Service  Ter 4 Support  Ter 5 Support  X X X X A Conspirate Service  Ter 5 Support  Ter 6 Support  X X X X A Conspirate Service  Ter 6 Support  Ter 7 Support  Ter 7 Support  Ter 7 Support  Ter 8 Support  Ter 8 Support  Ter 8 Support  Ter 8 Support  Ter 9 |  |                           |          |                         |                       | _                     |
| Dalabase User IDs and password resets  X X X X X X X X X X X X X X X X X X   | Company I look IDo and passaged resorts                |                           |          |                         |                       |                       |
| Database User IDs and password resets  X X X X X Oracle On Demand Configurable Service John of Service | Server User IDs and password resets                    | X                         | X        | X                       |                       |                       |
| Database User Dis and password reserts    Support Services   |  |                           |          |                         |                       |                       |
| Austoner Support Services  Tier 1 Support  Tier 2 Support  Tier 2 Support  Tier 2 Support  Tier 2 Support  Tier 3 Support  Tier 4 Support  Tier 3 Support  Tier 4 Support  Tier 4 Support  Tier 4 Support  Tier 5 Support  Tier 6 Support  Tier 6 Support  Tier 7 Support  Tier 7 Support  Tier 7 Support  Tier 7 Support  Tier 8 Support  Tier 8 Support  Tier 8 Support  Tier 8 Support  Tier 9 Support  Tier 8 Support  Tier 9 Support  Tier 9 Support  Tier 9 Support  Tier 8 Support  Tier 9 Support  Tier 9 Support  Tier 9 Support  Tier 8 Support  Tier 9 Support  Tie | Database Heaville and passivered vessels               |                           |          |                         |                       |                       |
| Automore Support Services Tier 1 Support  Tier 2 Support  Tier 2 Support  Tier 2 Support  Tier 3 Support  Tier 4 Support  Tier 4 Support  Tier 5 Support  Tier 5 Support  Tier 6 Support  Tier 5 Support  Tier 6 Support  Tier 6 Support  Tier 7 Support  Tier 8 Support  Tier 9 Support  Tier | Database User IDS and password resets                  | X                         | ×        | X                       |                       |                       |
| Tier 1 Support  X  X  X  X  X  X  X  X  X  X  X  X  X  |  |                           |          |                         |                       |                       |
| Tier 1 Support  X  X  X  X  Avelatink is a standard service in support  Expression of the support in a standard service in support  Tier 2 Support  X  X  X  X  X  X  Oracle On Demand (no standard service in support in a standard service in support in a standard service in support in support in support in support in standard service in support in support in support in support in standard service in support in suppor | Customer Cunnert Consisse                              |                           |          |                         |                       | ollering              |
| standard service)  Abeliance of the properties o | · ·  | V                         |          |                         |                       | Oracle On Domand (non |
| Metalink is a standard service support eBusinessSuite 1110 - Customer Connection in a standard service support  Tier 2 Support  Tier 2 Support  Tier 3 Support  Tier 3 Support  Tier 3 Support  Tier 3 Support  Tier 5 Support | Tier i Support   | *                         | ^        | ^                       |                       |                       |
| Service support eBusinessSuite 1110 -Customer Connection is a standard service to support Enterprise in a standard service in support in support in a standard service in support in suppor |  |                           |          |                         |                       |                       |
| ebusines Stuir 1110 d.  Filer 2 Support  Tier 2 Support  Tier 3 Support  Help desk hours  Ter 3 Support  Help desk hours  Ter 3 Support  Help desk hours  Ter 4 Support  Help desk hours  Ter 5 Support  Help desk hours  Ter 5 Support  Help desk hours  Ter 5 Support  Help desk hours  Terbinical support hou |  |                           |          |                         |                       |                       |
| Tier 2 Support    X  |  |                           |          |                         |                       |                       |
| Tier 2 Support  X X X X X Qracle On Demand Tier 3 Support  Support |  |                           |          |                         |                       |                       |
| Tier 2 Support  Tier 3 Support  Tier 3 Support  Tier 3 Support  Tier 4 Support  Tier 5 Support |  |                           |          |                         |                       |                       |
| Tier 2 Support  X X X X Cacle On Demand Tier 3 Support  Help desk hours  24/7 staffed 24x7, hours of operations are tailored to meet service levels for each customer  24/7 each 2 Nemand Tier 3 Support  Able to arrange for network services to hosting center to agency)  Network management (from hosting center to agency)  Network monitoring (from hosting center to agency)  Network monitoring (from hosting center to agency)  Network monitoring for networks Supported  Network Supported  Network management sortware Support  Network management Sortware Support  Network management sortware  Network supporting financial management software  Oracle On Demand Configurable Services Offering  Network supporting financial management software  Oracle SAP, JD  Edwards, PeopleSoft, Lawson, Savantage  Years supporting financial management software listed above  Financial management software supported to support to support support supported to support support supported to support supported to support support support supported to support support supported to support support support supported to support |  |                           |          |                         |                       |                       |
| Time 2 Support   |  |                           |          |                         |                       |                       |
| Tier 3 Support   | Tior 2 Support   |                           | V        | V                       |                       |                       |
| Help desk hours  24/7 staffed 24x7, hours of operations are tailored to meet service levels for each customer  Technical support hours  24/7 24x7x365  2x  2x  2x  2x  2x  2x  2x  2x  2x  2   |  |                           |          |                         |                       |                       |
| Technical support hours  24/7 24/7x365 customer-dependent  25/7 24/7x365 c |  |                           |          |                         |                       |                       |
| Technical support hours   24/7   24/7/365   customer-dependent   24/7/365  | Help desk Hours  | 24/1                      |          |                         |                       | 24x7x303              |
| Cedit customer   Cedi   |  |                           |          |                         |                       |                       |
| Technical support hours  Call loging   |  |                           |          |                         |                       |                       |
| Call logging   | Technical support hours                                | 24/7                      |          | customer-dependent      |                       | 24x7x365              |
| On-line customer support Incident management Incident management Iteletwork Services Ithru business partners  ### A  |  |                           |          |                         |                       |                       |
| Incident management  A   |  |                           |          |                         |                       |                       |
| Able to arrange for network services to hosting center  Able to arrange for network services to hosting center  Able to arrange for network services to hosting center to agency  Network management (from hosting center to agency)  Network monitoring (from hosting center to agency)  "  | Incident management                                    |                           |          |                         |                       |                       |
| Able to arrange for network services to hosting center  " X X X Configurable Services Offering Network management (from hosting center to agency)  " X X X Oracle On Demand Configurable Services Offering Network monitoring (from hosting center to agency)  " X X X Oracle On Demand Configurable Services Offering Network monitoring (from hosting center to agency)  " X X X X Oracle On Demand Configurable Services Offering Network monitoring (from hosting center to agency)  " X X X X Oracle On Demand Configurable Services Offering Oracle On Demand Configurable Services Offering Offering  Papilication Management Services Inancial Application Software Supported  Financial management software  Oracle, SAP, JD Edwards, PeopleSoft, Lawson, Savantage Vears supporting financial management software listed above  Oracle, SAP, PeopleSoft Oracle, SAP, PeopleSoft On Demand On Demand Oracle, SAP, PeopleSoft On Demand On Demand On Demand Oracle, SAP, PeopleSoft Oracle, SAP, PeopleSoft On Demand On Demand  | Network Services                                       |                           |          | ^                       |                       | Gradio Gii Boilland   |
| Network management (from hosting center to agency)  Network monitoring (from hosting center to agency)  " X X X  Oracle On Demand Configurable Services Offering  X X X  Oracle On Demand Configurable Services Offering  Notacle On Demand Configurable Services Offering  Pupplication Management Services  Inancial Application Software Supported  Financial management software  Pears supporting financial management software listed above  Oracle, SAP, JD Edwards, PeopleSoft, Lawson, Savantage  Years supporting financial management software listed above  10 years  10 years  10 years  10 years  10 years  10 years  11 years  5  |  |                           |          |                         |                       |                       |
| Network management (from hosting center to agency)  Network management (from hosting center to agency)  Network monitoring (from hosting center to agency)  Network monitoring (from hosting center to agency)  Network monitoring (from hosting center to agency)  "  | Able to arrange for network services to hosting center | "                         | x        | х                       |                       | Oracle On Demand      |
| Network management (from hosting center to agency)  Network monitoring (from hosting center to agency)  "  |  |                           |          |                         |                       | Configurable Services |
| Network monitoring (from hosting center to agency)  Network monitoring (from hosting center to agency)  " X X X  Oracle On Demand Configurable Services Offering  Population Management Services  Inancial Application Software Supported  Financial management software  Oracle, SAP, JD  Edwards, PeopleSoft, Lawson, Savantage  Years supporting financial management software listed above  Configurable Services  Oracle, SAP, JD  Edwards, PeopleSoft, Lawson, Savantage  Years supporting financial management software listed above  Configurable Services  Oracle, SAP, JD  Edwards, PeopleSoft, Lawson, Savantage  Years supporting financial management software listed above  Configurable Services  Oracle, SAP, JD  Edwards, PeopleSoft, Lawson, Savantage  Years supporting financial management software listed above  |  |                           |          |                         |                       | Offering              |
| Network monitoring (from hosting center to agency)  Network monitoring (from hosting center to agency)  " x x x x x x x x x x x x x x x x x x  | Network management (from hosting center to agency)     | "                         | x        | Х                       |                       | Oracle On Demand      |
| Network monitoring (from hosting center to agency)  " x x x x  |  |                           |          |                         |                       | Configurable Services |
| Configurable Services Offering  Implication Management Services Imancial Application Software Supported  Financial management software  Financial management software  Oracle, SAP, JD Edwards, PeopleSoft, Lawson, Savantage  Years supporting financial management software listed above  Configurable Services Offering  Momentum Oracle, SAP, PeopleSoft DSG - iCore and IFMIS Oracle E-Business Suite On Demand  On Demand  10 yrs 10 yrs 11 years 5  |  |                           |          |                         |                       | Offering              |
| Configurable Services Offering  Implication Management Services Inancial Application Software Supported  Financial management software  Financial management software  Oracle, SAP, JD Edwards, PeopleSoft, Lawson, Savantage  Years supporting financial management software listed above  Configurable Services Offering  Momentum Oracle, SAP, PeopleSoft DSG - iCore and IFMIS Oracle E-Business Suite On Demand  On Demand  | Network monitoring (from hosting center to agency)     | "                         | x        | Х                       |                       | Oracle On Demand      |
| pplication Management Services inancial Application Software Supported  Financial management software  Dracle, SAP, JD Edwards, PeopleSoft, Lawson, Savantage  Years supporting financial management software listed above  Oracle, SAP, DD Edwards, PeopleSoft, Lawson, Savantage  To years 10 yrs  Oracle, SAP, PeopleSoft DSG - iCore and IFMIS On Demand  On Demand  On Demand  On Demand  |  |                           |          |                         |                       | Configurable Services |
| Financial Management software Supported  Financial management software  Oracle, SAP, JD Edwards, PeopleSoft, Lawson, Savantage  Years supporting financial management software listed above  Oracle, SAP, JD Momentum Oracle, SAP, PeopleSoft Oracle, SAP, PeopleSoft On Demand On Demand Oracle, SAP, PeopleSoft On Demand  |  |                           |          |                         |                       |                       |
| Financial Management software Supported  Financial management software  Oracle, SAP, JD Edwards, PeopleSoft, Lawson, Savantage  Years supporting financial management software listed above  Oracle, SAP, JD Momentum Oracle, SAP, PeopleSoft Oracle, SAP, PeopleSoft On Demand On Demand Oracle, SAP, PeopleSoft On Demand  |  |                           |          |                         |                       |                       |
| Financial management software  Oracle, SAP, JD Edwards, PeopleSoft, Lawson, Savantage  Years supporting financial management software listed above  Oracle, SAP, PeopleSoft DSG - iCore and IFMIS Oracle E-Business Suite On Demand  On Demand  10 yrs  20+ 11 years 5   | Application Management Services                        |                           |          |                         |                       |                       |
| Edwards, PeopleSoft, Lawson, Savantage  Years supporting financial management software listed above  Edwards, PeopleSoft, Lawson, Savantage  On Demand  10 yrs  20+ 11 years 5   |  |                           |          |                         |                       |                       |
| Lawson, Savantage  Years supporting financial management software listed above  Lawson, Savantage  60 years  10 yrs  20+  11 years  5  | Financial management software                          |                           | Momentum | Oracle, SAP, PeopleSoft | DSG - iCore and IFMIS |                       |
| Years supporting financial management software listed above 60 years 10 yrs 20+ 11 years 5   |  |                           |          |                         |                       | On Demand             |
|  |  |                           |          |                         |                       |                       |
| Web enabled financial management software x x x DSG - iCore x  |  |                           |          |                         |                       |                       |
|  | Web enabled financial management software              | X                         | X        | Х                       | DSG - iCore           | X                     |

|  | Contact 551 101 C   |                        | Commercial SSPs    |   |                            |
|--|---------------------|------------------------|--------------------|---|----------------------------|
| Service Offering   | BearingPoint        | CGI                    | Deloitte           | DSG                                     | Oracle                     |
| Reporting software   | Business Objects,   | Data Warehouse,        | All products       | Hyperion                                | Oracle                     |
|  | Hyperion, Oracle    | Business Objects,      |                    |   | (eBusiness Suite 11i10     |
|  | Discoverer, SAP     | Hyperion               |                    |   | uses Discoverer, XML       |
|  |                     |                        |                    |   | Publisher)                 |
|  |                     |                        |                    |   | (Enterprise Financial      |
|  |                     |                        |                    |   | Management Solution        |
|  |                     |                        |                    |   | version 8.9 uses           |
|  |                     |                        |                    |   | Discoverer, PS Query,      |
|  |                     |                        |                    |   | Crystal, SQR, nVision,     |
|  |                     |                        |                    |   | XML Publisher)             |
| Ad-hoc reporting capabilities available to users   | X                   | X<br>04v7v00F          | All products       | X                                       | Yes                        |
| Application availability Interfaces Supported  | 24/7                | 24x7x365               | customer-dependent | 24/7                                    | 24/7                       |
| Operation of custom interfaces   | x                   | x                      | х                  | X                                       |                            |
| eLearning  | X                   | Awaiting info from SSP | ^                  | ^                                       | yes                        |
| eTravel  | NGIT, Carlson & EDS | X X                    |                    | FMIS, Travel Manager                    | ESC delivers a GovTrip     |
| - Commission   | , 54.15511 4 256    | ^                      |                    | i iiio, rravoi managoi                  | Interface                  |
| Travel Advance Offset  | Х                   | Х                      |                    | FMIS, Travel Manager                    |                            |
| ePayroll   | NFC, GSA, DFAS, NBC | Х                      |                    | NFC, DCPS                               | Oracle On Demand will      |
|  |                     |                        |                    | ,                                       | support all interfaces     |
|  |                     |                        |                    |   | required                   |
| Purchase card  | Х                   | Х                      |                    | Credit Card Processing                  |                            |
|  |                     |                        |                    | (FEMA and DAPS)                         |                            |
| Vendor registration  | X                   | X                      |                    | CCR                                     | CCR is delivered           |
|  |                     |                        |                    |   | functionality in Oracle's  |
|  |                     |                        |                    |   | FSIO certified systems     |
| Interagency collections  | X                   | Х                      |                    | IPAC                                    | Delivered functionality in |
|  |                     |                        |                    |   | Oracle's FSIO certified    |
|  |                     |                        |                    | 151.110.51                              | systems                    |
| U.S. Treasury disbursements  | X                   | X                      |                    | IFMIS Disbursing                        | Delivered functionality in |
|  |                     |                        |                    | Process                                 | Oracle's FSIO certified    |
| December of the self-three shifters and the self-three shifters are shifters and the self-three shifters and the self-three shifters and the self-three shifters and the self-three shifters are shifters and the self-three shifters and the self-three shifters are shifters are shifters are shifters and the shifters are shifters are shifters are shifters and the self-three shifters are shifters and the shifters are shifters are shifters and the shifters are shifters are shifters are shifters and the shifters are shifters are shifters are shifters and the shif |                     | (1) (1)                |                    | DOI Astonostod                          | systems                    |
| Procurement (requisitions, obligations)  | Х                   | x (Momentum)           |                    | DSI Automated                           | Delivered functionality in |
|  |                     |                        |                    | Acquisition Management<br>System (AAMS) | Oracle's FSIO certified    |
|  |                     |                        |                    | (ProDoc, ProTrac &                      | systems                    |
|  |                     |                        |                    | RegSearch)                              |                            |
| GSA Supply   | x                   | X                      |                    | riegoearcii)                            |                            |
| GSA Motor Pool   | X                   | X                      |                    |   |                            |
| Third Party Pay  | Х                   | Х                      |                    |   |                            |
| Investments  | Х                   |                        |                    |   |                            |
| Grants   | Х                   | Х                      |                    | ASAP, BPVP, COPS,                       |                            |
|  |                     |                        |                    | LOCES, PAPRS,                           |                            |
|  |                     |                        |                    | SMARTLINK, SF269                        |                            |
| IRS 1099 Data  | Х                   | Х                      |                    | Within Systems                          | Delivered functionality in |
|  |                     |                        |                    |   | Oracle's FSIO certified    |
|  |                     |                        |                    |   | systems                    |
| Fixed assets   | X                   | Х                      |                    |   | Delivered functionality in |
|  |                     |                        |                    |   | Oracle's FSIO certified    |
|  |                     |                        |                    |   | systems: eAM modules       |
|  |                     |                        |                    |   | for the eBusiness Suite,   |
|  |                     |                        |                    |   | Asset Lifecycle            |
|  |                     |                        |                    |   | Management modules in      |
|  |                     |                        |                    |   | the Enterprise Financial   |
|  |                     | ļ                      |                    |   | Management Suite           |
| Application Management   |                     |                        |                    |   |                            |

|  | Commercial SSPs |                                       |          |         |                           |
|--|-----------------|---------------------------------------|----------|---------|---------------------------|
| Service Offering   | BearingPoint    | CGI                                   | Deloitte | DSG     | Oracle                    |
| Application Software Management  |                 |                                       |          |         |                           |
| Application software installation (and testing)  | х               | x                                     | Х        | х       | Oracle On Demand          |
|  |                 |                                       |          |         | (testing is available but |
|  |                 |                                       |          |         | not standard service)     |
| Application software patch installations (and testing)   |                 | x                                     | Х        | х       | Oracle On Demand          |
| The state of the s |                 |                                       |          |         | (testing is available but |
|  |                 |                                       |          |         | not standard service)     |
| Application software maintenance (upgrades) (and testing)  | х               | X                                     | Х        | Х       | Oracle On Demand          |
| Configuration management   | х               | x                                     | Х        | х       |                           |
| Application Performance Management   |                 | '                                     |          |         | <u>'</u>                  |
| Application performance tuning (and testing)   | х               | x                                     | Х        | х       | Oracle On Demand          |
|  |                 |                                       |          |         | (testing is available but |
|  |                 |                                       |          |         | not standard service)     |
| Job scheduling within the application  | х               | X                                     | Х        | х       | Oracle On Demand          |
|  |                 |                                       |          |         | Configurable Services     |
|  |                 |                                       |          |         | Offering                  |
| Continuity Planning  |                 | , , , , , , , , , , , , , , , , , , , |          | <u></u> |                           |
| Application Disaster Recovery Plan (DRP) and Continuity of Operations Plan (COOP)  | Х               | ×                                     | Х        | x       | Oracle On Demand          |
| Application DRP and COOP testing   | Х               | X                                     | Х        | Х       | Oracle On Demand          |
| Application Security Administration  |                 |                                       |          |         |                           |
| Application security setup   | Х               | X                                     | Х        | X       | Oracle On Demand          |
| Security monitoring of application   | X               | X                                     | X        | X       | Oracle On Demand          |
| Application User IDs and password resets   | X               | X                                     | X        | X       | Oracle On Demand          |
| Application cook los and pacement resets   | ^               | ^                                     | X        | ^       | Configurable Services     |
|  |                 |                                       |          |         | Offering                  |
| Application Software Development   |                 |                                       |          |         | Chemig                    |
| Change request management  | х               | x                                     | Х        | х       | Oracle On Demand          |
| onango roquoti managomoni  | ^               | ^                                     | X        | ^       | Configurable Services     |
|  |                 |                                       |          |         | Offering                  |
| Release management   | x               | X                                     | X        | x       | Oracle On Demand          |
| Helease management   | ^               | ^                                     | ^        | ^       | Configurable Services     |
|  |                 |                                       |          |         | Offering                  |
| Coding and unit testing of software bug fixes  | x               | X                                     | X        | Х       | Oracle On Demand          |
| County and unit testing of software bug fixes  | ^               | ^                                     | ^        | ^       | Configurable Services     |
|  |                 |                                       |          |         | Offering                  |
| Software design of enhancements, extensions and interfaces   | x               | X                                     | Х        | X       | Oracle Consulting         |
| Software design of enhancements, extensions and interfaces  Software development and unit testing of enhancements, extensions and interfaces   | X               | X                                     | X        | X       | Oracle On Demand          |
| Contware development and unit testing of enhancements, extensions and interfaces   | ^               | ^                                     | ^        | ^       | Configurable Services     |
|  |                 |                                       |          |         | Offering                  |
| Design of canned reports   | x               | X                                     | X        | X       | Oracle Consulting         |
| Development and unit testing of canned reports   | X               | X                                     | X        | X       | Oracle Consulting         |
| Design of custom reports   | X               | X                                     | X        | X       | Oracle Consulting         |
| Development and unit testing of custom reports   | ^               | X                                     | X        | X       | Oracle On Demand          |
| Development and unit testing of custom reports   |                 | ^                                     | *        | ^       | Configurable Services     |
|  |                 |                                       |          |         | Offering                  |
| Application Data Management  |                 |                                       |          |         | Onening                   |
| Records maintenance within the application   | х               | Х                                     | Х        | x       | Oracle On Demand          |
| песого тапленаное мини ите аррисацон   | X               | X                                     | X        | X       | Configurable Services     |
|  |                 |                                       |          |         | Offering                  |
| Pagarda maintananas autoida the application (archived)   | V               | Awaiting info from CCD                | v        |         | Oracle On Demand          |
| Records maintenance outside the application (archived)   | X               | Awaiting info from SSP                | X        | X       |                           |
|  |                 |                                       |          |         | Configurable Services     |
| Description of the state of the |                 |                                       |          |         | Offering                  |
| Document imaging system support  | X               | x                                     | X        |         | Oracle On Demand          |
|  |                 |                                       |          |         | Configurable Services     |
|  |                 |                                       |          |         | Offering                  |
|  |                 |                                       |          |         |                           |

|  | Commercial SSPs        |                        |                        |                        |                        |  |
|--|------------------------|------------------------|------------------------|------------------------|------------------------|--|
| Service Offering   | BearingPoint           | CGI                    |                        | DSG                    | Oracle                 |  |
| Business Process Services  |                        |                        | 20.0.110               |                        | <u> </u>               |  |
| Transaction Processing - Core Financial Management   |                        |                        |                        |                        |                        |  |
| General ledger processing  | Х                      | х                      |                        |                        |                        |  |
| delieral leager processing   | ^                      | ^                      | I                      | I                      |                        |  |
| Budget execution document processing   | X                      | X                      |                        |                        |                        |  |
| Budget execution document processing   | <b>^</b>               |                        | I                      | I                      |                        |  |
| Funds Management   |                        |                        |                        |                        |                        |  |
| Processing spending transactions (commitments, obligations, etc.)  |                        | x                      |                        |                        |                        |  |
| Certifying funds availability  | X<br>X                 | X                      |                        |                        |                        |  |
| Payment Management   | X                      | X                      |                        |                        |                        |  |
|  |                        |                        |                        |                        |                        |  |
| Maintaining vendor information   | X                      | X                      |                        |                        |                        |  |
| Processing accounts payable transactions   | X                      | X                      |                        |                        |                        |  |
| Processing commercial vendor invoices  | X                      | X                      |                        |                        |                        |  |
| Recording disbursements  | X                      | X                      |                        |                        |                        |  |
| Issuing disbursements  | Х                      | Х                      |                        |                        |                        |  |
| Receivables Management   | 1                      | T.                     | ı                      | ı                      | ı                      |  |
| Maintaining customer information   | X                      | X                      |                        |                        |                        |  |
| Processing accounts receivables transactions   | Х                      | Х                      |                        |                        |                        |  |
| Cost management processing   |                        | X                      |                        |                        |                        |  |
|  |                        |                        |                        |                        |                        |  |
| Funds Balance with Treasury management   | X                      | x                      | 1                      | 1                      | 1                      |  |
| Confirming payments  | X                      | X                      |                        |                        |                        |  |
| Preparing 224s and/or 1219/1220s   | Х                      | ×                      |                        |                        |                        |  |
| Reports processing   |                        |                        | ,                      | ,                      | ,                      |  |
| Preparing and analyzing financial statements   | Х                      | X                      | X                      |                        |                        |  |
| Generating internal management reports (monthly and annual reports)  | х                      | X                      | X                      |                        |                        |  |
|  |                        |                        |                        |                        |                        |  |
| Financial Management Services  |                        |                        |                        |                        |                        |  |
| Financial Management Analysis  |                        |                        |                        |                        |                        |  |
| GL reconciliation  | X                      | x                      | x                      |                        |                        |  |
| Analysis to support OMB/congressional inquiries  | X                      | x                      | x                      |                        |                        |  |
| Audit support  | x                      | x                      | x                      |                        |                        |  |
| Budget Formulation/Preparation   |                        |                        |                        |                        |                        |  |
| Budget formulation   | X                      | x                      |                        |                        |                        |  |
| Establish budget projections   | x                      | x                      |                        |                        |                        |  |
| Budget preparation and submission  | х                      | ×                      |                        |                        |                        |  |
| SF-132 preparation   | x                      | x                      |                        |                        |                        |  |
| Initial operating plans (fund/BOC allocations) preparation   | x                      | x                      |                        |                        |                        |  |
| Budget reviews   | x                      | x                      |                        |                        |                        |  |
| Continuity Planning of Business Services   | <b>'</b>               | ·                      |                        |                        |                        |  |
| Services Disaster Recovery Plan (DRP) and Continuity of Operations Plan (COOP)                                     | ×                      | X                      | ×                      | ×                      | Oracle On Demand       |  |
| Services DRP and COOP testing  | x                      | x                      | x                      | x                      | Oracle On Demand       |  |
|  |                        |                        |                        |                        |                        |  |
| Systems Implementation Services  | <b>'</b>               |                        |                        |                        |                        |  |
| Third-party Implementation/Advisory Services   | Awaiting info from SSP |  |
|  | 1                      |                        |                        |                        | J 3                    |  |
| Project Management Support   |                        | 1                      |                        | ·                      |                        |  |
| Program charter  | х                      | Х                      | х                      | х                      | Oracle Consulting      |  |
| Master work plan   | X                      | X                      | X                      | X                      | Oracle Consulting      |  |
| Project oversight/Steering committee meeting   | X                      | X                      | X                      | X                      | Oracle Consulting      |  |
| Risk management plan and tracking  | X                      | X                      | X                      | X                      | Oracle Consulting      |  |
| Change Management plan   | X                      | X                      | X                      | X                      | Oracle Consulting      |  |
| Status reporting   | X                      | X                      | X                      | X                      | Oracle Consulting      |  |
| Requirements Analysis  | ^                      | ^                      | ^                      | ^                      | Oracio Ourisulting     |  |
| Detailed business process and functional requirements, including accounting structure, roles and responsibilities, | x                      | x                      | x                      | х                      | Oracle Consulting      |  |
| data validation rules, spending controls)  | ^                      | ^                      | ^                      | ^                      | Oracle Consulting      |  |
| uata valiuation rules, speriulity controls)  | 1                      | l .                    |                        |                        |                        |  |

| (Fredse contact our for details)  Commercial SSPs  |                        |                        |          |     |                    |  |
|--|------------------------|------------------------|----------|-----|--------------------|--|
| Service Offering   | BearingPoint           | CGI                    | Deloitte | DSG | Oracle             |  |
| Technical requirements   | X                      | Х                      | Х        | Х   | Oracle Consulting  |  |
| Security requirements  | x                      | Х                      | х        | х   | Oracle Consulting  |  |
| Training requirements  | x                      | Х                      | Х        | х   | Oracle Consulting  |  |
| Capacity planning requirements   | x                      | Х                      | х        | х   | Oracle Consulting  |  |
| Gap Analysis   | x                      | Х                      | х        | х   | Oracle Consulting  |  |
| Business Process Management  |                        |                        |          |     | 3                  |  |
| Business process re-engineering  | x                      | Х                      | х        | х   | Oracle Consulting  |  |
| Application system configuration   | x                      | Х                      | Х        | х   | Oracle Consulting  |  |
| Systems Migration Management   |                        |                        |          |     | 3                  |  |
| Transition planning  | ×                      | Х                      | х        | х   | Oracle Consulting  |  |
| Pre-conversion data cleanup  | x                      | Х                      | х        | х   | Oracle Consulting  |  |
| Data conversion  | x                      | Х                      | х        | х   | Oracle Consulting  |  |
| Data archiving (for data not converted)  | X                      | Awaiting info from SSP | X        | X   | Oracle Consulting  |  |
| System deployment  | X                      | X                      | X        | X   | Oracle Consulting  |  |
| Testing (including Test Scenario Development)  |                        |                        |          |     | , crace concenting |  |
| System testing   | ×                      | х                      | х        | х   | Oracle Consulting  |  |
| Business process testing   | X                      | X                      | X        | X   | Oracle Consulting  |  |
| Regression testing   | X                      | X                      | X        | X   | Oracle Consulting  |  |
| User Acceptance Testing (UAT)  | X                      | X                      | X        | X   | Oracle Consulting  |  |
| Integration/End-to-end testing   | X                      | X                      | X        | X   | Oracle Consulting  |  |
| System Performance testing (Load Testing)  | X                      | X                      | X        | X   | Oracle Consulting  |  |
| Conversion testing   | X                      | X                      | X        | X   | Oracle Consulting  |  |
| Migration dry run testing  | X                      | X                      | X        | X   | Oracle Consulting  |  |
| Internal Verification and Validation (IV&V) audit  | X                      | X                      | X        | x   | Oracle Consulting  |  |
| Certification and Accreditation Testing  | X                      | X                      | X        | x   | Oracle Consulting  |  |
| Training Services  | ^                      | ^                      | ^        | ^   | Cracic Consulting  |  |
| User training plan   | х                      | x                      | х        | х   | Oracle University  |  |
| System training  | X                      | X                      | X        | X   | Oracle University  |  |
| Financial management internships   | X                      | X                      | X        | X   | Oracle Onliversity |  |
| r mandar management internships  | ^                      | ^                      |          |     |                    |  |
| Additional Professional Services   |                        |                        |          |     |                    |  |
| Travel Services  |                        |                        |          |     |                    |  |
| TDY Travel System  |                        |                        |          |     |                    |  |
| Travel system setup and maintenance  | Gelco and Carlson Govt |                        |          |     |                    |  |
| Travel system setup and maintenance  | Travel                 | •                      |          |     |                    |  |
| Travel system training   | X                      |                        |          |     |                    |  |
| Archiving of travel data   | X                      |                        |          |     |                    |  |
| Customer travel web page   |                        |                        |          |     |                    |  |
| Customer travel web page  Customer service call center   | X                      |                        |          |     |                    |  |
|  | Х                      |                        |          |     |                    |  |
| Travel Services and Transaction Processing   |                        |                        |          |     |                    |  |
| Travel FTR/Policy Guidance   | X                      |                        |          |     |                    |  |
| Travel charge card administration  | X                      |                        |          |     |                    |  |
| Travel contracts (Travel Management Center)  | X                      |                        |          |     |                    |  |
| Travel payment   | X                      |                        |          |     |                    |  |
| Travel collections   | X                      |                        |          |     |                    |  |
| Reconciliation of charges and payment of centrally billed accounts                                     | X                      |                        |          |     |                    |  |
| Travel post-payment auditing   | X                      |                        |          |     |                    |  |
| Travel interface transaction-level reconciliation  | X                      |                        |          |     |                    |  |
| Travel reports   | X                      |                        |          |     |                    |  |
| Relocation Travel Services   |                        | 1                      | 1        |     |                    |  |
| Relocation System hosting and administration   | Mlinks                 |                        |          |     |                    |  |
| Relocation Services (counseling, authorization, vouchers, tax witholdings, IRS payments, W-2 and RITA) | x                      |                        |          |     |                    |  |
| Relocation Services Payments including third party   | x                      |                        |          |     |                    |  |
| Procurement  |                        |                        |          |     |                    |  |
| Procurement software supported   | PRISM, I-Pro, SAP,     | x (Momentum)           |          |     | Oracle On Demand   |  |
|  | Oracle                 |                        |          |     |                    |  |
|  |                        |                        |          |     |                    |  |

|   |                                       | Commercial SSPs        |          |                             |                  |  |  |
|---|---------------------------------------|------------------------|----------|-----------------------------|------------------|--|--|
| Service Offering  | BearingPoint                          | CGI                    | Deloitte | DSG                         | Oracle           |  |  |
| Procurement Software Technology Hosting and Administration  | X                                     |                        |          |                             | Oracle On Demand |  |  |
|   |                                       |                        |          |                             |                  |  |  |
| Procurement Software Application Management                 | х                                     |                        |          |                             | Oracle On Demand |  |  |
|   |                                       |                        |          |                             |                  |  |  |
| Procurement Business Process Services                       | X                                     |                        |          |                             |                  |  |  |
| Procurement (Acquisitions) transaction processing           | X                                     | x                      |          |                             |                  |  |  |
| Cost negotiation and contract cost review                   | X                                     |                        |          |                             |                  |  |  |
| Large contract award and administration                     | X                                     |                        |          |                             |                  |  |  |
| Simplified acquisition award and administration             | X                                     |                        |          |                             |                  |  |  |
| Purchase and fleet card program administration              | X                                     |                        |          |                             |                  |  |  |
| Procurement Software Implementation Services                | X                                     | Awaiting info from SSP |          |                             |                  |  |  |
| Fixed Assets  |                                       |                        |          |                             |                  |  |  |
| Fixed assets software supported                             | Sunflower, MRO, Oracle,<br>SAP, Indus | x (Momentum, Maximo)   |          | iCore Fixed Asset<br>Module | Oracle On Demand |  |  |
| Fixed Assets Software Technology Hosting and Administration | x                                     | Awaiting info from SSP |          | Х                           | Oracle On Demand |  |  |
|   |                                       |                        |          |                             |                  |  |  |
| Fixed Assets Software Application Management                | X                                     | Awaiting info from SSP |          | x                           | Oracle On Demand |  |  |
|   |                                       |                        |          |                             |                  |  |  |
| Fixed Assets Business Process Services                      | X                                     |                        |          | X                           |                  |  |  |
| Fixed Assets transaction processing                         | х                                     | x (Momentum)           |          | x                           |                  |  |  |
| Property Management   | X                                     | Awaiting info from SSP |          | X                           |                  |  |  |
| Fixed Assets Software Implementation Services               | X                                     | Awaiting info from SSP |          | Х                           |                  |  |  |